

From: Don Cole <Don.Cole@mercergov.org>
Sent time: 11/30/2022 02:14:50 PM
To: Sheila Barlow <sheila.barlow@mercerisland.gov>
Cc: Customer Service Mailbox <customerservice@mercerisland.gov>
Subject: RE: Question on a Building called 77 Central

There is no agreement with the city.

Yesterday, responding to another Landlord Tenant concern, I spoke with property management at 77 Central, they have provided temporary space heaters to the affected units, which must be capable of maintaining 68 degrees until they can obtain parts and complete the repairs. The property manager reported repairs should be complete by the 2nd week in December. This appears to be a reasonable timeframe and further city code enforcement action will not be taken at this time (perhaps this is their reference to an agreement). However, they need to provide adequate temporary heat, so if that is not the case, please have this new tenant contact me.

Additionally, the tenant may have other remedies beyond city code enforcement, such as civil remedies, the Attorney General's Office, which is the authority on the landlord Tenant Law, the Tenant's Union, etc. These resources may reach beyond the minimum codes enforced by the city of Mercer Island. For example, I provided a certification letter to a tenant witnessing that the permanent heating system was not operational, which may be used as evidence in a Landlord Tenant dispute.

From: Sheila Barlow <sheila.barlow@mercerisland.gov>
Sent: Wednesday, November 30, 2022 1:17 PM
To: Don Cole <Don.Cole@mercergov.org>
Cc: Customer Service Mailbox <customerservice@mercerisland.gov>
Subject: Question on a Building called 77 Central

Hi Don! Hope you are doing well today!

I received a call from a resident of an apartment/ condo complex called 77 Central. She said that they have been without heat since the middle of October and that the building management gave them all very small space heaters and said that they had an agreement with the City of Mercer Island that this was OK and all they needed to do. By chance do you know anything about this issue and the agreement? If not, would you have an idea of who the management may have made an agreement with here at the City?

I sympathized with her, as she said she is SUPER cold, and with Angie's expert advice, gave her the phone number to the WA state Tenant's Union..... wish we could do more, it's so cold out there right now!

Thank you for your help!

Best regards,

Sheila Barlow

Customer Service Representative

City of Mercer Island

206-275-7889 | www.mercerisland.gov/

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